

STANDARDISED PRICE LIST

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

ATTENDED FUNERAL (funeral director's charges only)	£2450.00
This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.	
Taking care of all necessary legal and administrative arrangements	£1034.00
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care	£175.00
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the funeral director's branch premises	£250.00
Providing a suitable coffin – this will be made from Veneered Oak	£450.00
Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer)	£1.00
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle	£540.00
UNATTENDED FUNERAL	
This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.	
Burial (funeral director's charges only)	£1735.00
Cremation (funeral director's charges plus the cremation fee)²	£2050.00
FEES YOU MUST PAY	
For an Attended or Unattended burial funeral, the burial fee . ¹	£490.00 - £625.00
In this local area, the typical cost of the burial fee for local residents is:	£490.00
For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.	
For an Attended cremation funeral, the cremation fee . ²	£879.00 - £895.00
In this local area, the typical cost of a cremation for local residents is:	£895.00
Please discuss any specific religious, belief-based and/or cultural requirements that you have with the funeral director.	
ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES	
This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:	
Additional mileage (price per mile)	£1.75
Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer)	£175.00
Collection and delivery of ashes	£1.00
Embalming	£125.00
Funeral officiant (e.g. celebrant, minister of religion etc.)	£199.00 - £225.00
Services supplied outside of normal office hours	[Prices on request]
The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a <u>different supplier</u> .	

1. This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.
2. In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

P. R. Bowers & Son

Funeral Directors

The Chapel of Rest, 2 Methwold Road, Northwold, Thetford, Norfolk IP26 5LN
Telephone: 01366 727432 - 01842 827123 Mobile : 07796 780270
Email: bowersfunerals@yahoo.co.uk
Website: www.bowersfunerals.co.uk



Additional services price list

Limousine	£ 210.00
Extra bearers	£ 40.00 each
Service sheets 4 page (per 50)	£ 110.00 each
Service sheets 8 page (per 50)	£ 155.00 each
To provide and play music	£ 40.00
Mourners List	£ 40.00
Solid oak grave marker	£ 55.00
Solid oak grave spike	£ 37.00
Burial of ashes, prepare plot, attendance of funeral director (Mon – Fri & Saturday morning)	£ 125.00
(Saturday pm) +	£ 75.00
(Sundays) +	£ 100.00
Conveyance of deceased to home address or place of worship night before service	£ 175.00
Grave preparation & backfilling	£ 365.00
Coffins	
Oak veneered From	£ 450.00
Solid Pine from	£ 750.00
Solid Oak from	£ 955.00
Solid Oak panelled from	£ 975.00
Wicker from	£ 895.00
Bamboo from	£ 695.00
Ashes Casket	
Solid oak ashes casket with name-plate	£ 125.00

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Terms & Conditions of Business

We are a member of the National Association Funeral Directors and subscribe to its current Code of Practice which is available on request. We aim to act in a professional manner and provide a courteous, sensitive and dignified service to you.

Estimate & Expenses

The estimate given to you sets out the service we agree to supply. This estimate is an indication of the charges likely to be incurred on the basis of the information and details supplied at the date of the estimate. If you amend your instructions we will need written confirmation of the changes as we may need to make extra an charge in accordance with the prices on the current price list.

Payment Arrangements

No deposit is required, the funeral account will be issued 14 days after funeral has taken place and is due for payment within 28 days of the of the account date, unless otherwise agreed by us in writing. If you fail to pay in full on the due date we may apply a £10 per calendar week surcharge.

Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including finance costs and including legal costs on a full indemnity basis) following any breach by you of your obligation under these terms. This means that you are liable to us for the loses we incur because you do not comply with these terms. For Example we will charge an administration fee where we receive a cheque which is not honoured or instruct debt collection agents to recover funds.

Data protection

Words Shown in *italics* are defined in the Data Protection Act 1998 . We respect the confidential nature of the information given to us and where you provide us with *personal data* we will ensure that the data will be held securely, in confidence and processed for the purpose of carrying out our services. In order to provide our services we may need to pass such data to third parties and those third parties who are performing some of the services for you may contact you directly. Under the Act you have the right to Know what data we hold on you.

Cooling off Period

The consumer contracts (information, Cancellation & additional Charges) Regulations 2013 may give you the right to terminate this agreement in the cooling off period of fourteen days. If you wish the performance of the agreement to which this right applies to commence before the end of the cooling off period you must sign the authority in the form which will be handed to you. In the event that you exercise the right to cancel this contract during the cooling off period you will be required to pay a reasonable amount for goods and services already supplied.

Termination

This agreement may also be terminated before the services are delivered: (1) by us if you fail to honour your obligations under these Terms and (2) by you communicating to us in writing, terminating your instructions. If we or you terminate your instructions you may depending upon the reasons for termination, be asked to pay a reasonable amount based upon the work carried out up to the time your termination is received.

Standards of Service

The National Association of Funeral Directors Code of Practice requires that we provide a high standard and quality service in all aspects. If you have any questions or concerns about the service we provide to you in the first instance with our senior designated person. If this does not resolve your problem to your satisfaction please contact National Association of Funeral Directors through the Funeral Arbitration Scheme (FAS) you can contact the (FAS) at 618 Warwick Road Solihull West Midlands B91 1AA. The (FAS) and how it can be accessed is explained in the leaflet entitled "Your right to put it right" made available to you and on display in our premises.

Agreement

Your continuing instructions will amount to your continuing acceptance of these terms of business.

Disclosure of Interests

- 1: The owner of P. R. Bowers & Son funeral directors is Mr Philip Bowers (Only).
- 2: There is no business or material financial interest in a comparison website.
- 3:
 - a: There has been no material charitable donations to a third party.
 - b: There has been no charitable contribution or payment of gratuity to a third party.
 - c: There has been no material form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or to P. R. Bowers & Son funeral directors.

Mintlyn Crematorium

Fees and Charges from 1st April 2024



Cremation Fees:	
Adult Cremation • Including the use of the chapel for a service (<i>Excludes music fee</i>)	£980
Attended Direct Cremation (<i>8.30am / 9.15am / 4pm / 4.45pm</i>) • No minister, 15mins in chapel, 2 pieces of music	£689
Direct Cremation (<i>Mon – Fri: 8am / 8.15am / 8.30am. Also, Tues, Wed, Thurs 4pm</i>) • Unattended / No Service	£299
Saturday Service (<i>Morning – subject to staff availability</i>)	£1390
Sunday and Public Holidays Service (<i>Morning – subject to staff availability</i>)	£1774
Service for a child (up to their 18 th birthday)	No Charge
Cremation of Body Parts	£127

Miscellaneous Fees:	
Music Fee – any music played in the chapel during a service	£35
Use of chapel for Memorial Service (<i>Excludes music fee</i>)	£194
Additional chapel time	£194
Duplicate cremation certificate	£15
Provision of a Crematorium Bearer (<i>Subject to availability and to be booked in advance</i>)	£30



Price Information
Effective from 1st April 2023

Attended Cremation Fees

Fees for hourly slots which include use of chapel with attendant, recorded music and a single photo displayed on tribute screens if desired (Obitus), administration, authorisation of cremation by medical referee, all attendances to coffin after it has been placed on our catafalque, a bio-degradable storage urn for ashes and certificate of cremation or unwitnessed scattering of ashes in our gardens.

Monday-Friday Standard Service - This booking is for a 40 minute service between 10.00am and 4.00pm	£985
Monday-Friday Early Service - This booking is for a 25 minute service at 9.15am only	£825
Monday-Friday Attended Direct - (Max 10 minutes for up to 10 mourners to witness committal at 9.15am with one piece of recorded music. No officiant or service)	£525
Saturday Service - This booking is for a 40 minute service held on a Saturday morning	£1350

Unattended Cremation Fees

Fees include administration, authorisation of cremation by medical referee, all attendances to coffin after it has been placed on our catafalque, a bio-degradable storage urn for ashes and certificate of cremation or unwitnessed scattering of ashes in our gardens. The attendance of mourners and any type of funeral service is excluded.

Direct Cremation (out of hours) - for committal before 9am only. Where Funeral Director transfers the coffin to the crematorium.	£300
Direct Cremation (collected) - Where crematorium transfers coffin from funeral directors premises. (Limited to 40 mile radius of NR9 4NR. Ashes may be collected from the crematorium or alternatively they can be delivered back to the funeral director within 28 days)	£350

Additional Fees

Double Service (Extra time)	£300
Hire of Organ (Includes Organist)	£40
Provision of bearers per bearer	£25
Live streaming and Visual tributes	P.T.O

Auxiliary Services

Weekday chapel hire for memorial service	£450
Saturday chapel hire for memorial service	£650
Cremation of body parts	£120
Receipt of ashes from elsewhere	£65
Witnessed scattering of ashes	£45
Additional / Replacement certificate of cremation	£25
Overseas certificate	£25



Additional Live Streaming Services and Products

Streaming

Live and on demand	<p>A professionally live streamed service so that people can still watch and pay their respects virtually. With Live & On Demand, families can share the secure link with others to watch as it's happening or view online for a further 28 days.</p> <p>A downloadable file is also included at no extra cost.</p>	£54
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Tributes

Single photo	A complimentary square photo shown throughout the service	No Fee
Extra single photo	An additional photo displayed at a time of your choosing	£12
Basic slideshow	Up to 25 photos with simple fade transitions, played on a loop	£49
Music tribute	Up to 25 photos timed to a piece of music, shown at a time of your choosing	£80
Themed tribute	Choose from a range of themes and have up to 25 photos professionally edited and timed to a chosen piece of music	£100
Family supplied tribute	Checking and preparation of a video shown at a time of your choosing	£30
Tribute download link	A downloadable version of the music or themed tribute, to keep forever	£12
Extra tribute photos	For up to an extra 25 photos on a slideshow or music tribute	£25
Extra work charge	For adding video to the music tribute, any revisions or major alterations from the standard product	£25

Keepsakes

DVD or USB	A DVD or USB keepsake copy of the service, tribute or both, in a personalised grey linen case	£58
Video book	A portable video of the service, tribute or both, set in its own A5 electronic screen with 5 functional buttons, encased in a linen-wrapped 'book'	£100
Memory box	Up to 25 photos professionally printed and delivered in a bespoke linen-wrapped box alongside your service, tribute, or both on DVD and USB Memory Stick	£130

Extras

Second copies	DVDs or USB sticks	£30 (each)
	Video books	£50 (each)
	Memory boxes	£70 (each)



Effective from
1st April 2024

Cremation Fees

Service start times		Service length	Monday – Friday	Saturday
St Edmund's Chapel	Abbey Chapel			
08:30	09:15	30-minute chapel use providing a 20-minute service	£850	£1,150
09:00	09:45			
10:00	10:30	60-minute chapel use providing a 40-minute service	£995	
11:00	11:30		£1,150	
12:00	12:30			
13:00	13:30			
14:00	14:30			
15:00	15:30		£995	
16:00	16:30			

Additional time of 60 minutes in the chapel may be booked on the above services +£600

Twilight Service (Mon-Fri, 17:00, 18:00, 19:00, 20:00, 60-minute chapel use / 40-minute service)	£1,150
Sunday Service (60-minute chapel use providing a 40-minute service)	£1,685
Children (18 and under)	No fee for cremation service
Unattended Direct Cremation ¹	£545

¹ Unattended Direct Cremation is an unattended service with no mourners present, carried out in accordance with the Westerleigh Direct Cremation Protocol: www.westsuffolkcrematorium.co.uk/service-information.php

Video Streaming Service of the Ceremony

Live and On Demand streaming service (up to 28 days)	A high-quality live streamed service that can be viewed on the day and watched again for up to 28 days following the service. A downloadable file is also included at no extra cost.	£70
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Visual Tribute and Music Services

Themed Tribute	Photo montage that is professionally edited, timed to music and has range of professional themes and message options.	£95
Music Tribute	Up to 25 photos set to music, professionally edited into a video-style tribute.	£85
Basic Slideshow	Up to 25 photos with simple fade transitions, played on a loop.	£75
Family-supplied Tribute	Checking, preparation and upload of a video created by you.	£30
Additional Single Photo	Additional photo displayed prior/following a tribute/slideshow.	£25
Downloadable Visual Tribute	A digital copy of the visual tribute to be sent following the service.	£15
Single Photo	A complimentary photo shown throughout the service.	No charge
Music	Your choice of music tracks to be played during the service.	No charge

Effective from
1st April 2023

Other Cremation Fees

Chapel use only / Additional time in the chapel - 60 minutes	£590
Saturday witnessed scattering or interment of ashes	£175
Scattering or interment of ashes from other crematorium	£100
Ashes exhumation	£250
Energy surcharge (applicable to all cremation service fees)	£29

Visual Tribute Supplements

Each extra 25 photos	For each extra 25 photos on a "Music Tribute" or "Basic Slideshow".	£27
Additional support services	For any revisions, or major departures from a standard product, including: <ul style="list-style-type: none"> • Additional work/changes on the last working day before the service • Adding video to a Music Tribute • Adding music, converting or editing files for a Family-made tribute • Adding Music Tributes to keepsake media. 	£27

All Cremation Fees include:

- The cremation fee includes any environmental levy where applicable.
- All professional fees relating to the administration and registration of the cremation, in line with statutory requirements.
- The use of our chapel and attendance of our Chapel Assistants on the day of the service.
- The use of our media system for music before, during and after the service and a display of a halo tribute photo throughout the service. (Please contact the Crematorium Office for details of additional tribute options available).
- The scattering of ashes within our Garden of Remembrance or the preparation of the ashes for their removal, along with a Cremation Certificate. Alternatively we will look after the ashes for a period of up to 2 months before requesting final instructions.
- Use of organ (Organist not provided).

We offer many ways of memorialising a loved one...

Our experienced team of colleagues will be able to assist you with any queries you may have. They will provide exceptional care to guide you every step of the way through the process. To find out more, visit: www.westsuffolkcrematorium.co.uk/memorials

Please note: We are unable to accept tributes provided to us directly without being processed through our media supplier. Westerleigh Group undertakes to provide services detailed within this document. It does not guarantee the provision of such services, since circumstances beyond the control of the Group may affect its ability to do so. The provision of services information on this document was correct at the time of going to print but may be subject to amendment from time to time without prior notice.

Contact us

West Suffolk Cemetery & Crematorium
Risby, Bury St Edmunds, IP28 6RR
t: 01284 755118 e: westsuffolk@westerleighgroup.co.uk
www.westsuffolkcrematorium.co.uk